USACE A76 Competitive Sourcing for Information Management and Information Technology (IM/IT)

HQUSACE/HECSA Overview

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Agenda

- Introduction to your site members present
- Overview of your organization's mission
- Overview of your office's mission in supporting your organization
- Overview of any special support missions or customers you wish to highlight
- Conduct walk through of your facilities
- Questions

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Humphreys Engineer Center Support Activity Mission

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- Established by HQUSACE Permanent Order 31-1, 15 Sep 83
- Separate FOA reporting directly to Deputy Commanding General (DCG), USACE
- DCG, USACE, Installation Commander HEC
- Chief of Staff, USACE, Deputy Installation Commander HEC

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- HECSA provides day-to-day administrative and operational support to HQUSACE and other Corps of Engineer activities in the National Capital Region
- Manages the Humphreys Engineer Center (HEC) military installation on behalf of the Installation Commander and provides administrative support to various Corps and non-Corps tenants
- Maintains readiness as local Continuity of Operations (COOP) site for HQUSACE

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- Responsible for Corps-wide missions including:
  - Administration of USACE Intellectual Property Program
  - Safety oversight of Army's decommissioned nuclear power facilities
  - Management of USACE Publications Warehouse
  - USACE NATO Document Register Control Officer

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Information Management Office's Mission

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- Provide IM/IT support to HECSA's customer base
- Major focus areas include:
  - Automation
  - Printing and Publishing
  - Records Management
  - Libraries
  - Visual Information
  - Conference and Training

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Management and Information

IMO Customers

- HQUSACE
- 249th Engineer Battalion/Prime Power School
- Institute for Water Resources (IWR)
- Engineer Research and Development Center (ERDC)
- USACE Finance Center Liaison (UFC)
- Assistant Secretary of the Army for Civil Works ASA(CW)
- Medical Facilities Center of Expertise - HNC
- Criminal Investigation Division (CID)
- Army Audit Agency (AAA)
- Special Missions Office (SMO)
- Special Performance Office (SPO)
- Office Chief of Engineers Pentagon OCE(P)
- Strategic Environmental Restoration & Develop Program (SERDP)
- Records Management and Declassification Agency(RMDA)
- All National Capital Region (NCR) (Conference & Training)

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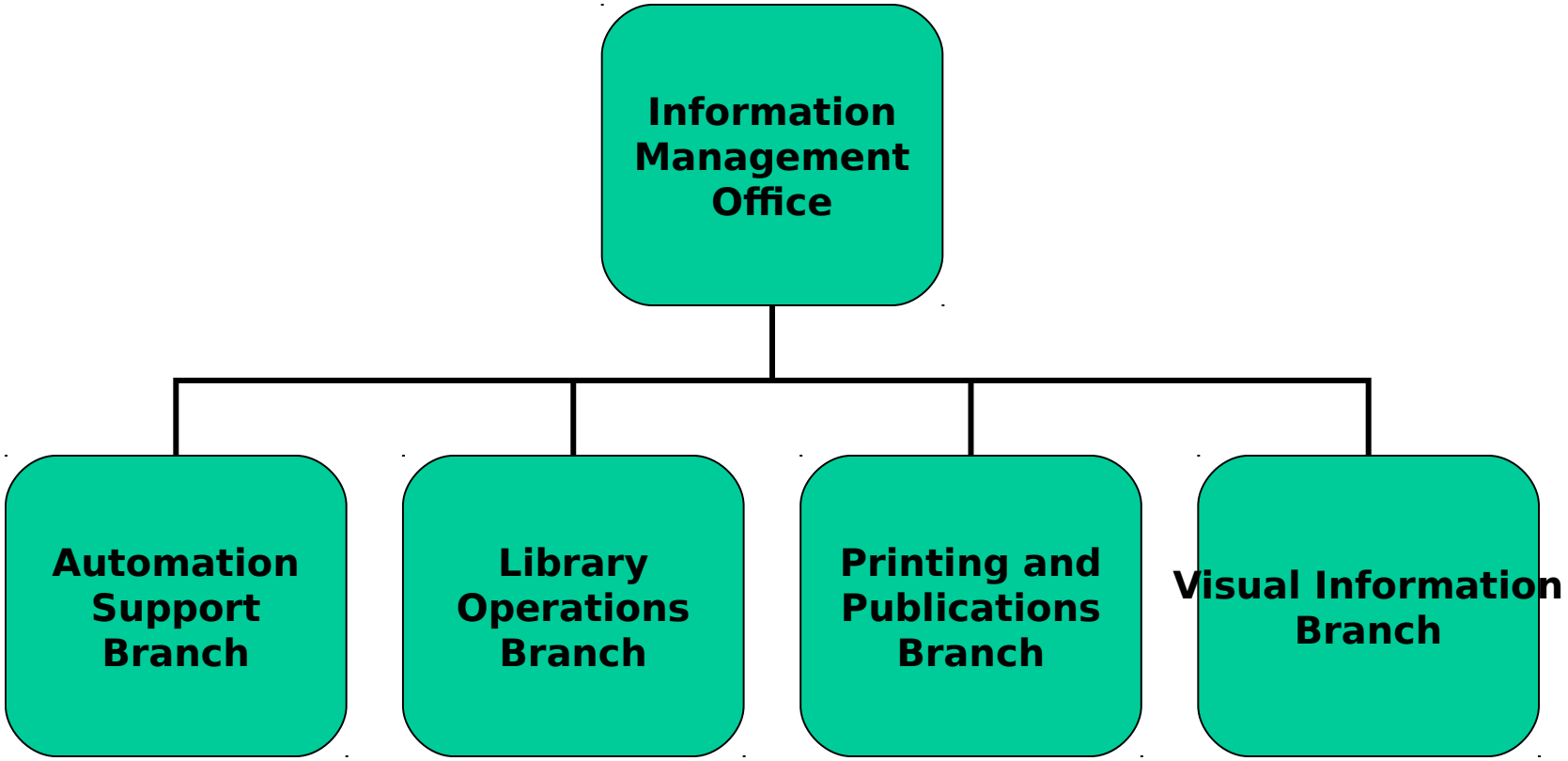
Organization



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Organization (Cont'd)

- Both in-house and contractor support staff
- Central Helpdesk
- Mailrooms

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Automation

- LAN/MAN/WAN administration, services and support *(Cisco, Verizon Circuits)*
- Server administration, services and support *(SAN, Windows 2000/2003, Exchange 2003, AD Domain Admin)*
- Database administration, services and support *(SQLServer 2000/2003, Oracle 9i, Hummingbird EDMS)*
- COOP/Disaster recovery
- Backup support
- Internet development services
- Software applications support

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Automation (Cont'd)

- Centralized Helpdesk/User support/Desktop repair
  - Desktop hardware, software, and peripherals *(Dell Windows 2000/XP)*
  - Remote access *(Radius, CITRIX, OWA, BlackBerry, VPN, Dial-In)*
  - Streaming media *(IP/TV)*
  - Web *(Intranet/Internet, IIS)*
  - Collaborative computing *(Meeting Place, NetMeeting, Groove)*

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Automation (Cont'd)

- Telecommunications support
- Enterprise Architecture planning and design
- Systems life cycle management
- IT Acquisition
- Inventory/Asset management (including ADP reuse and disposal)
- Configuration management (hardware, software, applications, processes)
- Information Assurance Vulnerability Support

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Automation (Cont'd)

- DoD Information Technology Certification and Accreditation Process (DITSCAP)
- IT capital investment planning and oversight
- Business process analysis and functional process improvement assessments
- Technical assessment of proposed hardware/ software/systems
- Technical approval of purchase requests
- Software control/licensing

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Automation (Cont'd)

- Technical COTR responsibilities
- Password administration (UPASS)
- End-user training
- CEFMS signature card program
- CEFMS system administrator functions
- Loaner laptop program

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Printing and Pubs

- Printing control
- Publications control and distribution
- USACE Publication Depot
- Forms control
- Copier management/maintenance
- Fax maintenance
- Printer repair
- Toner Cartridge Program
- Paper Supply Programs

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Printing and Pubs (Cont'd)

- Records management
  - Electronic Document Management System
- Mailrooms
- USACE NATO document register control officer

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Visual Information

- Audiovisual and teleconference support
- Graphics design services
  - Programs, pamphlets, brochures, newsletters
  - Invitations
  - Coin and award designs
  - Drymounting/laminating
  - Matting and framing
  - Engraving
  - Business cards
  - Update GAO cubicle signage

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Visual Information (Cont'd)

- Photography support
  - Event coverage in NCR
  - Official portraits (non-military)
  - Digital file clean-ups
  - Print processing/duplication
  - Scanning and file conversion
  - Photo events web pages

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Visual Information (Cont'd)

- Audiovisual services
  - AV loan
  - Video taping at GAO
  - Conference room technical assistance
  - Cable TV drops and billings
- Conference and Training Center services
- Kingman Alternate Work Site

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Library Support Services

- Not included in the competition

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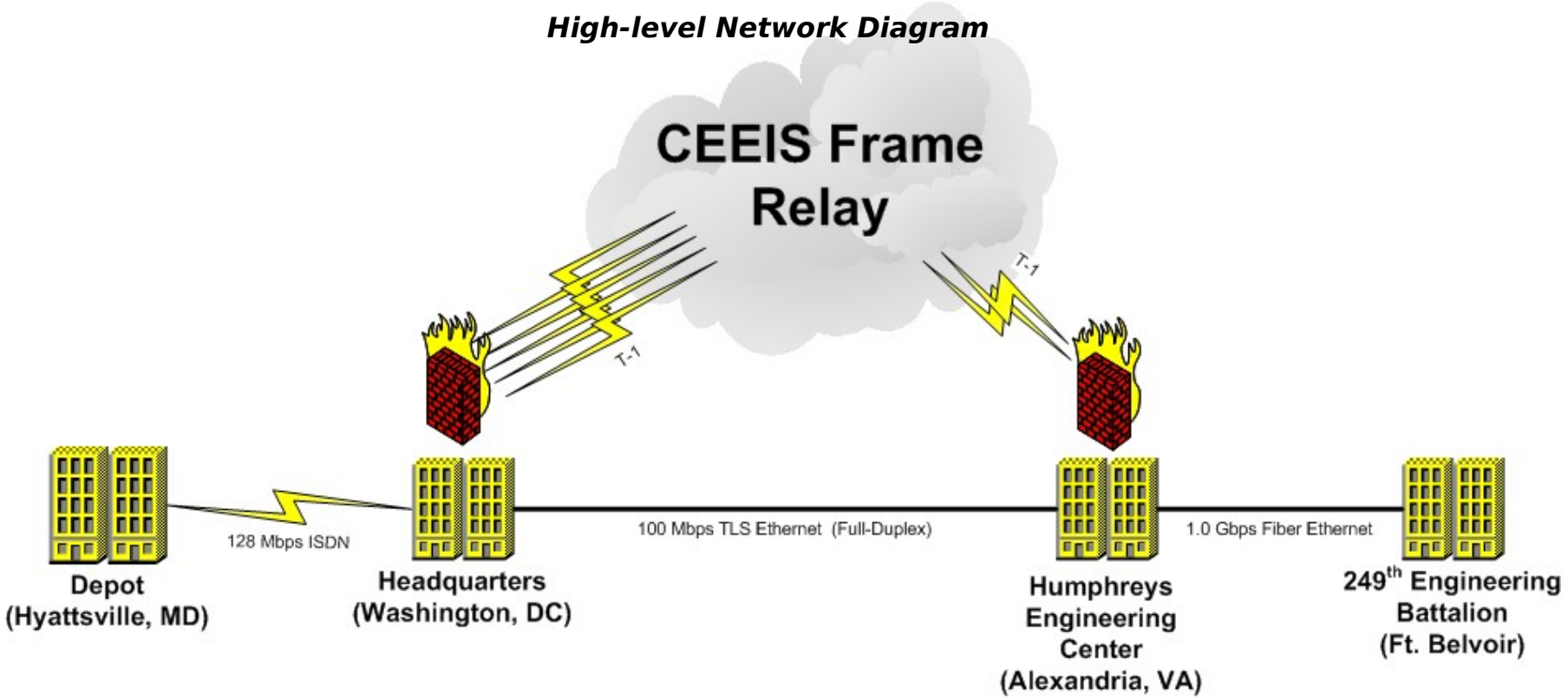
High-level Network Diagram



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Mission Critical Applications

- Network
- E-mail
- BlackBerrys/PDAs
- Web servers
- CEFMS
- Staff Action Control
- Electronic Document Management System (EDMS)
- Meeting Place
- Digital Visual Library
- Manpower Manning Document
- Special Purpose Web Servers
  - Legal Community of Practice collaborative website
  - Library web server
- IP/TV/VTC

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Infrastructure Supported

- Servers
- Desktops
- Laptops
- Phone lines
- Handsets
- Cell phones
- BlackBerrys/PDA's
- VTC units
- LAN printers
- Desktop printers
- Scanners
- Copiers
- Fax Server
- CATV
- Applications
- CEFMS and CAC readers

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Special Support Missions

- USACE Operations Center
- Alternate HQ COOP site
- HQUSACE reservists and visitors to HQ
- Telework Site at HEC
- USACE Publications Depot
- Counsel Community of Practice
- CPAC Support
- Manage HQ-FOA AD Domain

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Virtual Tour
Humphreys Engineer Center

KINGMAN BUILDING

KINGMAN COMPUTER ROOM

KINGMAN COMPUTER ROOM CNSS RACK

KINGMAN TELEPHONE UTILITY ROOM

KINGMAN
PHONE CLOSET

KINGMAN AV PROJECTION ROOM

KINGMAN VTC ROOM

KINGMAN COMPUTER
TRAINING ROOM

COOP AREA GENERAL'S DESK

COOP AREA WORK CUBES

TELE WORK CUBICALS

TELEWORK AREA

GRAPHIC ARTS G3

GRAPHIC ARTS
ROOM G4

KINGMAN GRAPHICS
DRY MOUNT ROOM
3M
32" x 40"
DO NOT DROP ON CORNER
I'm a
ONLY
GIRL
STANDARD

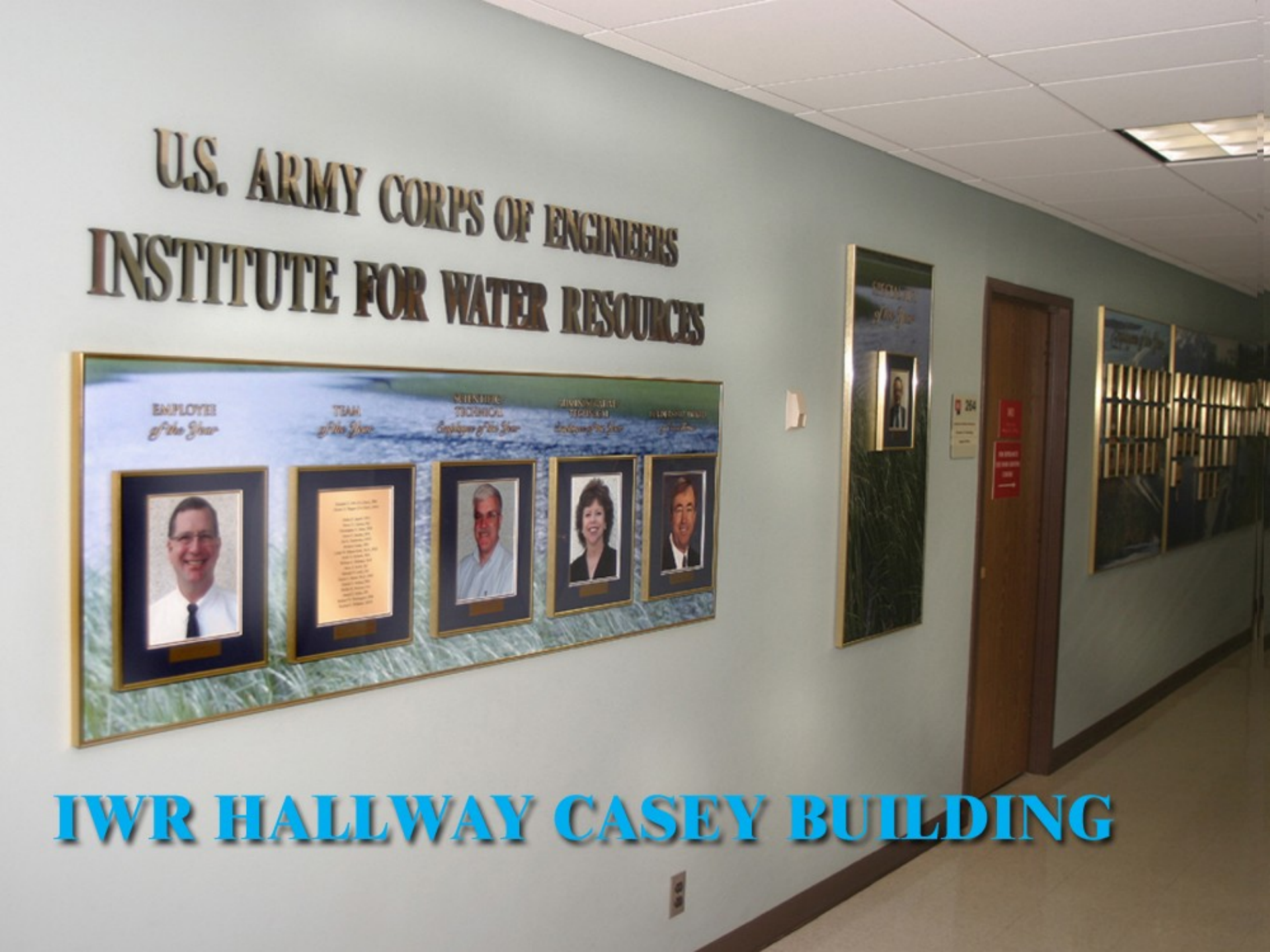
KINGMAN GRAPHICS MOUNTER AND CUTTER ROOM

CASEY CONFERENCE
ROOM 140

Casey Conference Room 143

HQ ERDC OFFICE

CASEY BUILDING



IWR HALLWAY CASEY BUILDING

MAIL ROOM BUILDING

MAIL ROOM WORK TABLE

MAIL ROOM SORTING BINS

MAIL ROOM X-RAY MACHINE

PUBLICATIONS DEPOT
U.S. GOVERNMENT PROPERTY
ILLEGAL DUMPING IS A CRIME

FRONT
DO NOT WRITE ON THIS END

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Tour
Headquarters, USACE